Authors:

Les Austin

**David Jones** 

Copyright 2004 Undersun Consulting LLC

1: Main	1
.1.1: main	1
.1.2: Redirection	1
2: Data Source	
.2.1: FindDataSource	2
.2.2: link buttons	2
.2.3: Table of existing Data Sources	2
.2.3.1: Data Source ID	2
.2.3.2: Description	
.2.3.3: Data Source Type ID	2
.2.4: Link to Create a Data Source	2
.2.4.1: EditDataSource-new	2
.2.5: Edit Data Source	3
.2.5.1: EditDataSource	3
.2.5.2: link buttons	
.2.5.3: Data Source ID	4
.2.5.4: Data Source Type ID (drop-down box)	4
.2.5.5: Description	4
.2.6: Edit Data Source Type	4
.2.6.1: FindDataSourceType	4
.2.6.2: link buttons	4
.2.6.3: Data Source Type ID	4
.2.6.4: Description	4
.2.6.5: Create Data Source Type link	4
.2.6.5.1: EditDataSourceType	4
.2.6.5.2: link buttons	5
.2.6.5.3: Data Source Type ID	5
.2.6.5.4: Description	5
3: Marketing Campaign	
.3.1: FindMarketingCampaign	6
.3.2: link buttons	
.3.3: Table of existing campaigns	6
.3.3.1: Marketing Campaign ID	6
.3.3.2: Campaign Name	
.3.3.3: Parent Campaign ID	6
.3.4: Edit	6
.3.4.1: Existing Marketing Campaign	6
.3.4.1.1: EditMarketingCampaign	6
.3.4.1.2: link buttons	
.3.4.1.3: Marketing Campaign ID	
.3.4.1.4: Parent Marketing Campaign (drop-down box)	7
.3.4.1.5: Campaign Name	7

.3.4.1.6: Campaign Summary	. 7
.3.4.2: New Marketing Campaign	. 7
.3.4.2.1: EditMarketingCampaign-new	. 7
.3.4.2.2: link buttons	
.3.4.2.3: Parent Campaign ID (drop-down box)	. 8
.3.4.2.4: Campaign Name	
.3.4.2.5: Campaign Summary	. 8
.3.5: Roles	. 8
.3.5.1: FindMarketingCampaignRoles	. 8
.3.5.2: link buttons	
.3.5.3: Table of existing roles	. 9
.3.5.3.1: Marketing Campaign ID	. 9
.3.5.3.2: Party ID	. 9
.3.5.3.3: Role Type	. 9
.3.5.4: Tool to add Party in a Role	. 9
.3.5.4.1: EditMarketingCampaignRoles	. 9
.3.5.4.2: link buttons	10
.3.5.4.3: Marketing Campaign ID	10
.3.5.4.4: Party ID (popup search tool)	10
.3.5.4.5: Role Type (drop-down box)	10
4: Tracking	
.4.1: FindTrackingCode	11
.4.2: link buttons	11
.4.3: Tracking Codes List	11
.4.3.1: ID	11
.4.3.2: Type	11
.4.3.3: Description	11
.4.3.4: Campaign	11
.4.4: Tracking Code Type	
.4.4.1: FindTrackingCodeType	11
.4.4.2: link buttons	12
.4.4.3: Tracking Code Type ID	12
.4.4.4: Description	12
.4.4.5: Edit or Create New Tracking Code Type	
.4.4.5.1: EditTrackingCodeType	12
.4.4.5.2: link buttons	13
.4.4.5.3: Tracking Code Type ID	13
.4.4.5.4: Description	
.4.5: New TrackingCode	
.4.5.1: EditTrackingCode-new	13
.4.5.2: link buttons	
.4.5.3: TrackingCode ID	14

.4.5.4: Description	14
.4.5.5: Comments	14
.4.5.6: TrackingCode Type (drop-down box)	15
.4.5.7: Marketing Campaign ID (drop-down box)	15
.4.5.8: Default Product Catalog ID	
.4.5.9: From Date/Time (popup calendar)	15
.4.5.10: Thru Date/Time (popup calendar)	15
.4.5.11: Redirect URL	
.4.5.12: Override Log URL	15
.4.5.13: Override CSS URL	15
.4.5.14: Trackable Lifetime	15
.4.5.15: Billable Lifetime	15
.4.5.16: Group ID	15
.4.5.17: Sub-Group ID	15
.4.6: Tracking Code	
.4.6.1: EditTrackingCode	15
.4.6.2: link buttons	16
.4.6.3: Discussion	16
.4.7: Tracking Code Orders	
.4.7.1: FindTrackingCodeOrders	16
.4.7.2: link buttons	
.4.7.3: Tracking Code ID	17
.4.7.4: Order ID	17
.4.7.5: TrackingCode Type ID	17
.4.7.6: Is Billable	
.4.8: Tracking Code Visits	17
.4.8.1: FindTrackingCodeVisits	17
.4.8.2: link buttons	18
.4.8.3: Visit ID	
.4.8.4: Source ID	
.4.8.5: From Date	18
.4.9: Tracking Code Type	
.5: Segment	19
.5.1: Find	
.5.1.1: FindSegmentGroup	
.5.1.2: link buttons	19
.5.1.3: Segment Group ID	
.5.1.4: Segment Group Type ID	
.5.1.5: Description	19
.5.1.6: Product Store ID	
.5.2: Segment	19
.5.2.1: viewSeamentGroup	19

.5.2.2: link buttons	20
.5.2.3: Segment Group ID	20
.5.2.4: Segment Group Type ID (drop-down box)	20
.5.2.5: Catalog Product Store (popup search tool)	20
.5.2.6: Description	
.5.2.7: Create New Segment Group	20
.5.2.7.1: viewSegmentGroup-new	
.5.2.7.2: link buttons	21
.5.2.7.3: Segment Group Type ID (drop-down box)	21
.5.2.7.4: Product Store ID (drop-down box)	21
.5.2.7.5: Contact List Description	21
.5.3: Classification	21
.5.3.1: listSegmentGroupClass	21
.5.3.2: link buttons	22
.5.3.3: SegmentGroup PartyClassificationGroupId	
.5.3.4: PartyParty ClassificationGroupID (popup search tool)	. 22
.5.3.5: lookupPartyClassificationGroup	22
.5.4: Geo	
.5.4.1: listSegmentGroupGeo	23
.5.4.2: link buttons	23
.5.4.3: Geo ID	
.5.4.4: Edit Segment Group Geo	
.5.4.4.1: CommonGeoID (popup search tool)	24
.5.4.4.2: Common Geo ID	24
.5.4.4.3: lookupGeo	
.5.4.4.4: link buttons	
.5.5: Role	
.5.5.1: listSegmentGroupRole	
.5.5.2: link buttons	
.5.5.3: Party ID	
.5.5.4: Role Type ID	
.5.5.5: Edit Segment Group Role	
.5.5.5.1: Party ID	
.5.5.5.2: Role Type ID (drop-down list)	
.6: ContactList	
.6.1: Find Contact List	
.6.1.1: ListContactLists	
.6.1.2: link buttons	
.6.1.3: Contact List ID	
.6.1.4: Contact List Name	
.6.1.5: Is Public?	
.6.1.6: Contact List Type ID	27

.6.1.7: Contact Mech Type ID	
.6.1.8: Marketing Campaign ID	27
6.2: Add a new Contact List	27
.6.2.1: EditContactList-new	28
.6.2.2: link buttons	
.6.2.3: Contact List Name	
.6.2.4: Contact List Type ID (drop-down box)	28
.6.2.5: Is Public? (Y/N)	
.6.2.6: Contact Mechanism Type ID (drop-down box)	
.6.2.7: Marketing Campaign ID (drop-down list)	28
.6.2.8: Owner Party ID (popup search tool)	
.6.2.9: Verify Email From	
.6.2.10: Verify Email Screen	
.6.2.11: Verify Email Subject	29
.6.2.12: Verify Email WebSite ID	
6.3: Edit Contact List	
.6.3.1: EditContactList	
.6.3.2: link buttons	
.6.3.3: Contact List ID	
.6.3.4: Contact List Name	
.6.3.5: Contact List Type ID (drop-down box)	
.6.3.6: Is public? (Y/N)	
.6.3.7: Contact Mechanism Type ID (drop-down box)	
.6.3.8: Marketing Campaign ID (drop-down box)	
.6.3.9: Owner Party ID (popup search tool)	
.6.3.10: Verify Email From	
.6.3.11: Verify Email Screen	
.6.3.12: Verify Email Subject	
.6.3.13: Verify Email WebSite ID (drop-down box)	
6.4: Parties	31
.6.4.1: Find ContactList Party	
.6.4.1.1: FindContactListParties	
.6.4.1.2: link buttons	
.6.4.1.3: Contact List ID	
.6.4.1.4: Party ID (popup search tool)	
.6.4.1.5: From Date and Thru Date (popup calendars)	
.6.4.1.6: Status (drop-down box)	
.6.4.1.7: Preferred Contact Mechanism (popup list)	
.6.4.2: List of Parties	33
.6.4.2.1: ListContactListParties	
.6.4.2.2: link buttons	
.6.4.2.3: Discussion	33

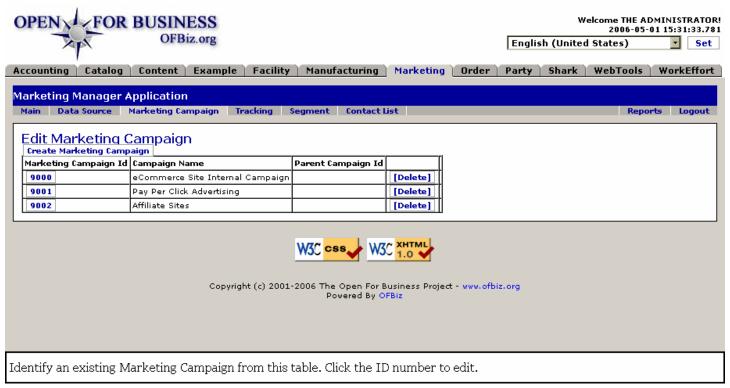
.6.4.3: Edit Contact List Party	33
.6.4.3.1: EditContactListParty	33
.6.4.3.2: link buttons	
.6.4.3.3: Party ID (popup search tool)	34
.6.4.3.4: From Date (popup calendar)	34
.6.4.3.5: Thru Date (popup calendar)	34
.6.4.3.6: Status (dropdown box)	34
.6.4.3.7: Opt-In Verify Code	34
.6.4.3.8: Preferred Contact Mechanism	34
.6.4.3.9: Status History	34
6.5: Comm Events	35
.6.5.1: Find Comm Event	35
.6.5.1.1: FindContactListCommEvents	35
.6.5.1.2: link buttons	35
.6.5.1.3: Contact List ID	35
.6.5.1.4: Communication Event ID (popup search box)	35
.6.5.1.5: From and Thru Dates (popup calendars)	35
.6.5.2: Contact List Comm Events	36
.6.5.2.1: ListContactListCommEvents	36
.6.5.2.2: link buttons	36
.6.5.2.3: Communication Event ID	36
.6.5.2.4: Party From	36
.6.5.2.5: Party To	36
.6.5.2.6: Status	
.6.5.2.7: Contact Mechanism Type ID	36
.6.5.2.8: Party Role Type ID From	36
.6.5.2.9: Party Role Type ID To	
.6.5.2.10: {uiLabelMap.ServicemgntCustRequestId}	37
.6.5.2.11: PartyCommEventSubject	
.6.5.2.12: Start Date	
.6.5.2.13: Finish Date / Time	37
.6.5.3: Create new or Edit Comm Event	37
.6.5.3.1: EditContactListCommEvent	37
.6.5.3.2: link buttons	38
.6.5.3.3: Communication Event ID	
.6.5.3.4: Communication Event Type ID (drop-down box)	39
.6.5.3.5: Party From (popup search tool)	39
.6.5.3.6: Party To (popup search tool)	
.6.5.3.7: Status (drop-down box)	
.6.5.3.8: Party Role Type ID From	
.6.5.3.9: Party Role Type ID To (drop-down box)	
.6.5.3.10: Contact List ID (popup search tool)	

.6.5.3.11: Start Date (popup calendar)	39
.6.5.3.12: Finish Date / Time (popup calendar)	
.6.5.3.13: Subject	
.6.5.3.14: Noté	
.6.5.3.15: Content	39
.7: Reports	40
.7.1: MarketingReport	40
.7.2: link buttons	40
.7.3: Tracking Code Report	40
.7.3.1: From Date (>=) (popup calendar)	40
.7.3.2: Thru Date (<=) (popup calendar)	40
.7.3.3: Tracking Code (drop-down box)	40
.7.3.4: Results of the run	40
.7.3.4.1: TrackingCodeReport	41
.7.4: Marketing Code Report	
.7.4.1: From Date (>=) (popup calendar)	
.7.4.2: Thru Date (>=) (popup calendar)	
.7.4.3: Marketing Campaign	
.7.4.4: Results of the run	41
.7.4.4.1: MarketingCampaignReport	41

#### .1 Main

#### .1.1 main

id:[DOCMKT4179] image:



#### .1.2 Redirection

The Main tab is not used. Upon opening the Marketing Manager application, your first screen is under the Campaign tab with a table of existing Campaigns. Either select one of the campaigns to edit (by clicking on the Marketing Campaign ID), Create a new Marketing Campaign, or choose another tab.

#### .2 Data Source

#### .2.1 FindDataSource

id:[DOCMKT4182] image:



#### .2.2 link buttons

[Delete] [Create Data Source] <B> [DataSource] [DataSource Type] </B>

### .2.3 Table of existing Data Sources

#### .2.3.1 Data Source ID

Generally a one-word ID as used in calls. Click on this to edit the Data Source.

### .2.3.2 Description

The purpose or application for the Data Source.

### .2.3.3 Data Source Type ID

New Types can be developed under the Data Source Type sub-tab.

#### .2.4 Link to Create a Data Source

#### .2.4.1 EditDataSource-new



#### .2.5 Edit Data Source

#### .2.5.1 EditDataSource

id:[14010] image:



#### .2.5.2 link buttons

[Create Data Source] [Save] <B> [Data Source] [Data Source Type] </B>

#### .2.5.3 Data Source ID

Cannot be changed. This is the identity used by the system when a Data Source is required.

#### .2.5.4 Data Source Type ID (drop-down box)

You can instantly create a new Data Source Type after clicking on the Data Source sub-tab. <br/>
Source initially included are: <P><B> Administrative Data Entry <br/>
Content and Data Resource Creation <br/>
Contest Signup <br/>
Signup <br/>
Contest Signup <br/

#### .2.5.5 Description

In a few succinct words, describe the function or purpose of the Data Source here. This field can always be edited.

### .2.6 Edit Data Source Type

#### .2.6.1 FindDataSourceType

id:[14017] image:



#### .2.6.2 link buttons

[Create Data Source Type] [Delete] [Edit] <B>[Data Source] [Data Source Type]</B>

### .2.6.3 Data Source Type ID

The name of the Data Source Type.

#### .2.6.4 Description

What the Data Source Type is all about.

### .2.6.5 Create Data Source Type link

### .2.6.5.1 EditDataSourceType



#### .2.6.5.2 link buttons

[Save] <B>[Data Source] [Data Source Type] </B>

#### .2.6.5.3 Data Source Type ID

Give a descriptive name here, short and succinct.

#### .2.6.5.4 Description

What is the purpose or function of this Data Source Type?

### .3 Marketing Campaign

#### .3.1 FindMarketingCampaign

id:[DOCMKT4193] image:



#### .3.2 link buttons

[Create Marketing Campaign] [Delete]

### .3.3 Table of existing campaigns

### .3.3.1 Marketing Campaign ID

Click on the ID number to edit the campaign.

## .3.3.2 Campaign Name

What you are calling the Campaign.

### .3.3.3 Parent Campaign ID

If this Campaign is a sub-set or child of another identified Campaign, here is the ID of the Parent.

#### .3.4 Edit

Click on the Campaign ID or the [Edit] link to bring up the editing screen.

### .3.4.1 Existing Marketing Campaign

### .3.4.1.1 EditMarketingCampaign



#### .3.4.1.2 link buttons

[Create Marketing Campaign] [Save] [Cancel / Done] < B > [Campaign] [Roles] < / B >

#### .3.4.1.3 Marketing Campaign ID

This is automatically generated; cannot be changed.

### .3.4.1.4 Parent Marketing Campaign (drop-down box)

All the existing Campaigns are listed on the drop-down box, making it easy to reassign this one campaign to another parent if you need to.

### .3.4.1.5 Campaign Name

The name by which you know this campaign.

### .3.4.1.6 Campaign Summary

Summarize the target, method and aims of the Campaign in this box.

### .3.4.2 New Marketing Campaign

### .3.4.2.1 EditMarketingCampaign-new



#### .3.4.2.2 link buttons

[Save] [Cancel / Done]

### .3.4.2.3 Parent Campaign ID (drop-down box)

If there is a Parent campaign, select it from the drop-down box.

### .3.4.2.4 Campaign Name

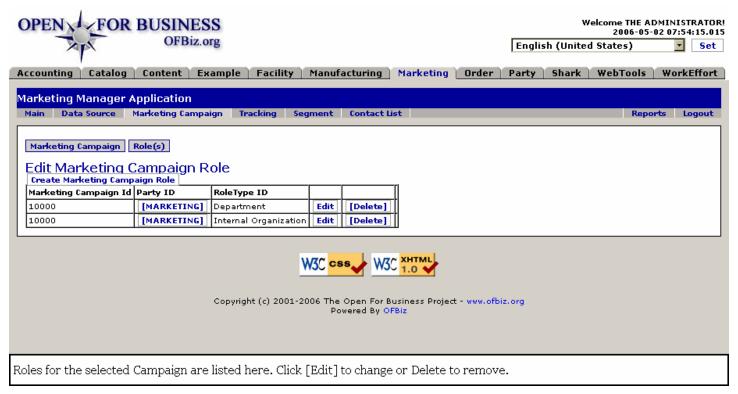
Give the Campaign a name which will differentiate it from other Campaigns.

### .3.4.2.5 Campaign Summary

Summarize the target, method and aims of the Campaign in this box.

#### **.3.5 Roles**

### .3.5.1 FindMarketingCampaignRoles



#### .3.5.2 link buttons

[Create Marketing Campaign Role] [Edit] [Delete] <B> [Marketing Campaign] [Roles] </B>

#### .3.5.3 Table of existing roles

#### .3.5.3.1 Marketing Campaign ID

The number assigned to identify the Marketing Campaign.

### .3.5.3.2 Party ID

Party assigned to a role in this Campaign.

### .3.5.3.3 Role Type

The Role played by the Party in this Campaign.

### .3.5.4 Tool to add Party in a Role

### .3.5.4.1 EditMarketingCampaignRoles



#### **.3.5.4.2 link buttons**

[Create Marketing Campaign Role] [Save] [Cancel / Done] <B> [Marketing Campaign] [Role(s)] </B>

#### .3.5.4.3 Marketing Campaign ID

The assigned number ID for the Marketing Campaign to which you are adding Role assignments.

### .3.5.4.4 Party ID (popup search tool)

Use the popup or enter the Party ID for each Party to be associated with this Campaign.

### .3.5.4.5 Role Type (drop-down box)

Use the drop-down box to select the appropriate Role for the Party to play with this Campaign.

### .4 Tracking

### .4.1 FindTrackingCode

id:[10052] image:



#### .4.2 link buttons

[Create New TrackingCodeType] [Delete] <br/> |Tracking Code] [Tracking Code Type] </br>

### .4.3 Tracking Codes List

#### .4.3.1 ID

The ID assigned when the Tracking Code was created.

### .4.3.2 Type

This could be Internal, External, or Partner Managed.

### .4.3.3 Description

The explicit description of what this Code identifies.

### .4.3.4 Campaign

Which Marketing Campaign this Tracking Code is associated with.

### .4.4 Tracking Code Type

### .4.4.1 FindTrackingCodeType



#### .4.4.2 link buttons

[Create Tracking Code Type] [Delete] <b>[Tracking Code] [Tracking Code Type] </B>

#### .4.4.3 Tracking Code Type ID

Click on the ID (name) to edit.

### .4.4.4 Description

One or two words to describe the ID Type.

### .4.4.5 Edit or Create New Tracking Code Type

### .4.4.5.1 EditTrackingCodeType



#### .4.4.5.2 link buttons

[Create Tracking Code Type] [Save] <B>[Tracking Code] [Tracking Code Type] </B>

#### .4.4.5.3 Tracking Code Type ID

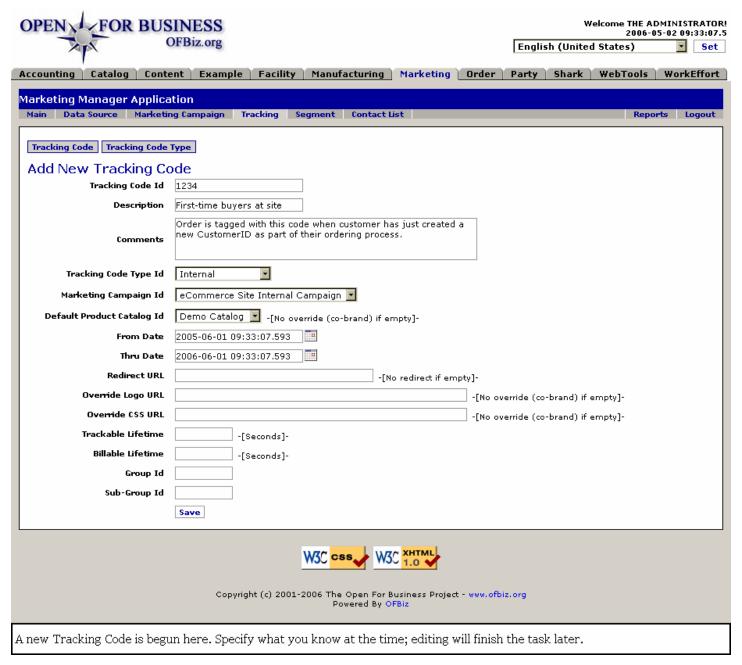
Tracking Code Type ID is created by you here when the Type is new; if editing, you cannot change this.

### .4.4.5.4 Description

What the Type is for or about.

### .4.5 New TrackingCode

### .4.5.1 EditTrackingCode-new



#### .4.5.2 link buttons

[Save] <B>[Tracking Code] [Tracking Code Type] </B>

### .4.5.3 TrackingCode ID

Whatever you enter here will be assigned as the TrackingCode ID. If this same code is needed by the customer to qualify for a promotion, make it easy for them to use.

### .4.5.4 Description

The explicit description of what this Code identifies. One or two words is best.

#### .4.5.5 Comments

Whatever details you need to pass on to others or to remind yourself can be recorded here. This will not be seen by the customers.

#### .4.5.6 TrackingCode Type (drop-down box)

#### .4.5.7 Marketing Campaign ID (drop-down box)

Associate this Tracking Code with a Marketing Campaign by selecting it from the drop-down box. The same Code could be used in more than one Marketing Campaign.

#### .4.5.8 Default Product Catalog ID

(No override (co-brand) if empty) means that, if you wish to co-brand, you need to enter the default Catalog ID here.

#### .4.5.9 From Date/Time (popup calendar)

Date/Time must be in format '2006-03-02 08:00:00.0'. This should be the time of effectivity for the Tracking Code, not just the time when this code is created. In other words, if the Tracking Code is a metric for the performance of the Marketing Campaign, the Campaign itself has a beginning and an ending. The effectivity of the Tracking Code should properly reflect the corresponding time frame.

#### .4.5.10 Thru Date/Time (popup calendar)

Date/Time must be in format '2006-06-05 23:59:59.9'. This will be the expiration date and time for the Tracking Code. In other words, if an event is recorded with this Tracking Code after this time, it will be outside the period of performance and will not be measured in the results of the campaign.

#### .4.5.11 Redirect URL

'(No redirect if empty)' means that if you wish to redirect your customer with this Tracking Code, you must enter the Redirect URL here.

#### .4.5.12 Override Log URL

(No override (co-brand) if empty) means that, if you wish to co-brand, you need to enter the URL here.

#### .4.5.13 Override CSS URL

(No override (co-brand) if empty) means that, if you wish to co-brand, you need to enter the URL here.

#### .4.5.14 Trackable Lifetime

How many seconds of presence will you need to record.

#### .4.5.15 Billable Lifetime

How many seconds of billable time is needed.

### .4.5.16 Group ID

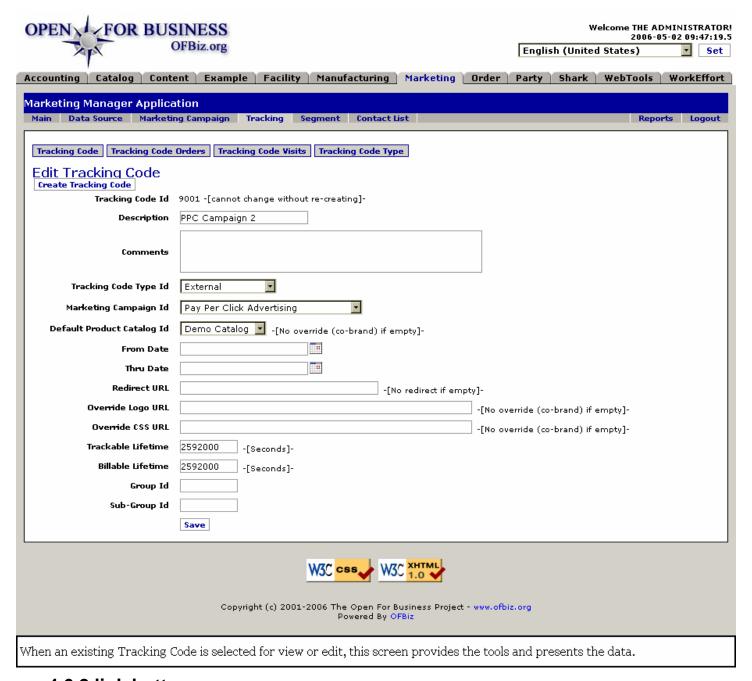
If there is an associated Group, enter its ID here.

### .4.5.17 Sub-Group ID

If there is an associated Sub-Group, enter its ID here.

### .4.6 Tracking Code

### .4.6.1 EditTrackingCode



#### .4.6.2 link buttons

[Create Tracking Code] [Save] <B>[Tracking Code] (Tracking Code Orders] (Tracking Code Visits) (Tracking Code Type] </B>

#### .4.6.3 Discussion

Similar to New TrackingCode, discussed above, except the link buttons are here for [Tracking Code Orders] and [Tracking Code Visits] as well. The fields are the same as described above; please see the information you need there.

### .4.7 Tracking Code Orders

### .4.7.1 FindTrackingCodeOrders



#### .4.7.2 link buttons

[View] <B> [Tracking Code] [Tracking Code Orders] [Tracking Code Visits] [Tracking Code Type] </B>

#### .4.7.3 Tracking Code ID

Click on the ID to view or edit.

#### .4.7.4 Order ID

Click on the ID number to view the Order.

### .4.7.5 TrackingCode Type ID

Was this an Internal, External or Partner Managed Tracking Code Type.

#### .4.7.6 Is Billable

Yes or No - do we owe somebody for referring this customer or this purchase to us?

# .4.8 Tracking Code Visits

### .4.8.1 FindTrackingCodeVisits



#### .4.8.2 link buttons

[View] <B>[Tracking Code] [Tracking Code Orders] [Tracking Code Visits] [Tracking Code Type] </B>

#### .4.8.3 Visit ID

The system assigns a Visit ID to every access of the ecommerce server. Click on this ID number to learn about the Party whose visit created the event.

#### .4.8.4 Source ID

What directed or provided the path for the Visit by this Party to this specific page in your Catalog?

#### .4.8.5 From Date

This gives you the Time that the Visit began. You can determine how long the visit lasted by viewing the Visit ID.

### .4.9 Tracking Code Type

Previously discussed, above.

### .5 Segment

#### .5.1 Find

#### .5.1.1 FindSegmentGroup

id:[12486] image:



#### .5.1.2 link buttons

[Create New Segment Group] [Delete]

### .5.1.3 Segment Group ID

Click on this to edit.

### .5.1.4 Segment Group Type ID

Which type of segment is this one a part of.

### .5.1.5 Description

Defines this Group over all others.

#### .5.1.6 Product Store ID

Which of your Stores is this Segment associated with.

### .5.2 Segment

### .5.2.1 viewSegmentGroup



#### .5.2.2 link buttons

[Create New Segment Group] [Save] <B> [Segment] [Classification] [Geo] [Role] </B>

#### .5.2.3 Segment Group ID

Assigned when the Segment Group was created. This cannot be changed.

### .5.2.4 Segment Group Type ID (drop-down box)

For example, the Sales Segment, the Market Segment, the ecommerce segment, the Retail Outlet Segment, etc. Whatever major Segment types have already been identified in the system will be listed in the drop-down box.

### .5.2.5 Catalog Product Store (popup search tool)

The Store associated with this Segment. Select from the drop-down box.

### .5.2.6 Description

How this Segment is differentiated from all others.

### .5.2.7 Create New Segment Group

### .5.2.7.1 viewSegmentGroup-new



#### .5.2.7.2 link buttons

[Save]

#### .5.2.7.3 Segment Group Type ID (drop-down box)

Select from the drop-down box.

### .5.2.7.4 Product Store ID (drop-down box)

Select from the drop-down box.

#### .5.2.7.5 Contact List Description

How this Segment Group is differentiated from all others.

#### .5.3 Classification

### .5.3.1 listSegmentGroupClass



#### .5.3.2 link buttons

[Create New Segment Group Classification] [Delete] [Save]<B> [Find] [Segment] [Classification] [Geo] [Role] </B>

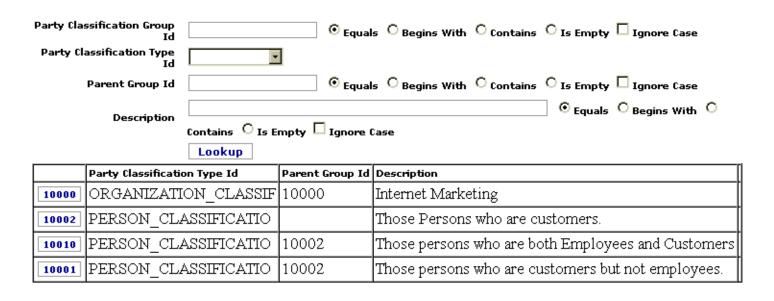
### .5.3.3 SegmentGroup PartyClassificationGroupId

The Classification Group to which this Segment has been assigned. In this example pictured here, '10000' equates to a Parent Group - 'Internet Marketing.'

### .5.3.4 PartyParty ClassificationGroupID (popup search tool)

Select an existing Party Classification Group from the popup search tool.

### .5.3.5 lookupPartyClassificationGroup



Use the popup to find an existing Party Classification Group; these are created in the Party manager.

#### .5.4 Geo

#### .5.4.1 listSegmentGroupGeo

id:[12495] image:



#### .5.4.2 link buttons

[Create New Segment Group] [Delete] [Save] <B> [Segment] [Classification] [Geo] [Role] </B>

#### .5.4.3 Geo ID

This is the geographical area as selected from the lookup tool, below.

#### .5.4.4 Edit Segment Group Geo

#### .5.4.4.1 CommonGeoID (popup search tool)

Use the popup to identify the Geographical Area within which the Segment is based.

#### .5.4.4.2 Common Geo ID

Use the popup tool to locate the code for the geographical area, typically by country. Hint: just enter USA or your state or country name in the Geo ID field of the lookup tool and check 'Ignore Case;' it should work!

### .5.4.4.3 lookupGeo

Geo ID		<b>⊙</b> Equals	O Begins With	O Contains	O Is Empty	☐ Ignore
	Case					
Geo Type ID	▼					
Name		<b>⊙</b> Equals	O Begins With	O Contains	O Is Empty	☐ Ignore
	Case					
Code		<b>⊙</b> Equals	O Begins With	Contains	O Is Empty	☐ Ignore
	Case	_	_	_	_	_
Secondary Code	_	• Equals	O Begins With	C Contains	O Is Empty	□ Ignore
	Case	_	_	_	_	_
Abbreviation	0	• Equals	O Begins With	Contains .	O Is Empty	└ Ignore
	Case					
	Lookup					

Geo ID	Geo Type ID	Name	Code	Secondary Code	Abbreviation
BR-AC	State	Acre	AC		
AFG	Country	Afghanistan	AF	004	
IT-AG	Province	Agrigento	AG		
AL	State	Alabama	AL		
BR-AL	State	Alagoas	AL		
AK	State	Alaska	AK		
AKHI	Group	Alaska/Hawaii	AKHI		
AHUST	Group	Alaska/Hawaii/Territories	AHUST		
ALB	Country	Albania	AL	008	
AB	Province	Alberta	АВ		
IT-AL	Province	Alessandria	AL		
DZA	Country	Algeria	DZ	012	
BR-AP	State	Amapá	AP		
BR-AM	State	Amazonas	AM		
AS	State	American Samoa	AS		
ASM	Country	American Samoa	AS	016	
IT-AN	Province	Ancona	AN		
AND	Country	Andorra	AD	020	
AGO	Country	Angola	AO	024	
AIA	Country	Anguilla	AI	660	

1 - 20 of 463 Next

Lookup the Geographical boundaries of this Segment Group here.

# .5.4.4.4 link buttons

[Lookup]

### .5.5 Role

# .5.5.1 listSegmentGroupRole



#### .5.5.2 link buttons

[Create New Segment Group] [Delete] [Save] <B> [Segment] [Classification] [Geo] [Role] </B>

### .5.5.3 Party ID

Click on this to Edit the Party in the Party Manager.

### .5.5.4 Role Type ID

The assigned Role Type for this Party within the Group Segment.

### .5.5.5 Edit Segment Group Role

#### .5.5.5.1 Party ID

Enter if known or use the popup search tool.

#### .5.5.5.2 Role Type ID (drop-down list)

Select from the drop-down list.

## .6 ContactList

### .6.1 Find Contact List

## .6.1.1 ListContactLists

id:[12540] image:



### .6.1.2 link buttons

[Create New Contact List]

#### .6.1.3 Contact List ID

Click on this number to view or edit.

#### .6.1.4 Contact List Name

The name by which you know the List.

#### .6.1.5 Is Public?

Can the information be divulged to others?

## .6.1.6 Contact List Type ID

Whether this is for marketing, a newsletter, announcements, etc.

# .6.1.7 Contact Mech Type ID

Do you reach them by email, phone, postal mail, etc.

# .6.1.8 Marketing Campaign ID

Which Marketing Campaign this list is associated with.

## .6.2 Add a new Contact List

### .6.2.1 EditContactList-new

id:[12549] image:

OPEN FOR BUS	OEDin and	Welcome THE ADMINISTRATOR!   2006-05-02 14:47:55.953
Accounting Catalog Content Example Facility Manufacturing Marketing Order Party Shark WebTools WorkEffort		
Marketing Manager Application		
	ng Campaign   Tracking   Segment   Contact List	Reports Logout
Add Contact List		
Contact List Name		
Contact List Type Id	Announcement •	
Is Public ?		
Contact Mechanisism Type Id	Electronic Address	
Marketing Campaign Id	<b>v</b>	
Owner Party Id	<b>€</b>	
Verify Email From		
Verify Email Screen		
Verify Email Subject		
Verify Email WebSite Id		
	Save	
Copyright (c) 2001-2006 The Open For Business Project - www.ofbiz.org		
Powered By OFBiz		
Create a new Contact List from this screen. Enter what you know now; complete it later in the Edit screen.		

### .6.2.2 link buttons

[Save]

#### .6.2.3 Contact List Name

The name by which you know the List.

## .6.2.4 Contact List Type ID (drop-down box)

Is this an Announcement, a Marketing mailing, a Newsletter, or something else? Select from the drop-down box.

# .6.2.5 Is Public? (Y/N)

Can the information be divulged to others?

# .6.2.6 Contact Mechanism Type ID (drop-down box)

Which of the registered Contact Mechanisms for the Parties will be used to reach the recipient? Select from the drop-down list which includes: <B><P> Electronic Address <br> Email Address <br/>Internet IP Address <br/> Phone Number <br/> Postal Address <br/> Web/URL Address </B>

# .6.2.7 Marketing Campaign ID (drop-down list)

Which Marketing Campaign is this Contact List associated with? All of the existing Marketing Campaigns are given on

the drop-down list.

## .6.2.8 Owner Party ID (popup search tool)

Enter the Party ID of the person, group or organization responsible for this Contact List. Use the popup search tool if needed.

# .6.2.9 Verify Email From

When the Communication is by email, what is the email address where you will receive a copy (BCC) of the communication to verify that the transmission was successful?

## .6.2.10 Verify Email Screen

When the Communication is by email, what is the electronic address of the screen where you will verify that the transmission was successful?

## .6.2.11 Verify Email Subject

When the Communication is by email, what is the subject of the message used when you will verify that the transmission was successful?

## .6.2.12 Verify Email WebSite ID

When the Communication is by email, what is the Objective WebSite to which they will be directed?

### .6.3 Edit Contact List

### .6.3.1 EditContactList



#### .6.3.2 link buttons

[Save] [Create New Contact List] <B> [Contact List] [Parties] [Comm Events] </B>

#### .6.3.3 Contact List ID

Cannot be changed.

#### .6.3.4 Contact List Name

The name by which you know the List.

# .6.3.5 Contact List Type ID (drop-down box)

Is this an Announcement, a Marketing mailing, a Newsletter, or something else? Select from the drop-down box.

# .6.3.6 Is public? (Y/N)

Can the information be divulged to others?

# .6.3.7 Contact Mechanism Type ID (drop-down box)

Which of the registered Contact Mechanisms for the Parties will be used to reach the recipient? Select from the drop-down list which includes: <B><P> Electronic Address <br> Email Address <br/>Internet IP Address <br/>
Phone Number <br/>
Postal Address <br/>
Web/URL Address </B>

# .6.3.8 Marketing Campaign ID (drop-down box)

Which Marketing Campaign is this Contact List associated with?

## .6.3.9 Owner Party ID (popup search tool)

Enter the Party ID of the person, group or organization responsible for this Contact List. Use the popup search tool if needed.

## .6.3.10 Verify Email From

When the Communication is by email, what is the email address where you will receive a copy (BCC) of the communication to verify that the transmission was successful?

## .6.3.11 Verify Email Screen

When the Communication is by email, what is the electronic address of the screen where you will verify that the transmission was successful?

## .6.3.12 Verify Email Subject

When the Communication is by email, what is the subject of the message used when you will verify that the transmission was successful?

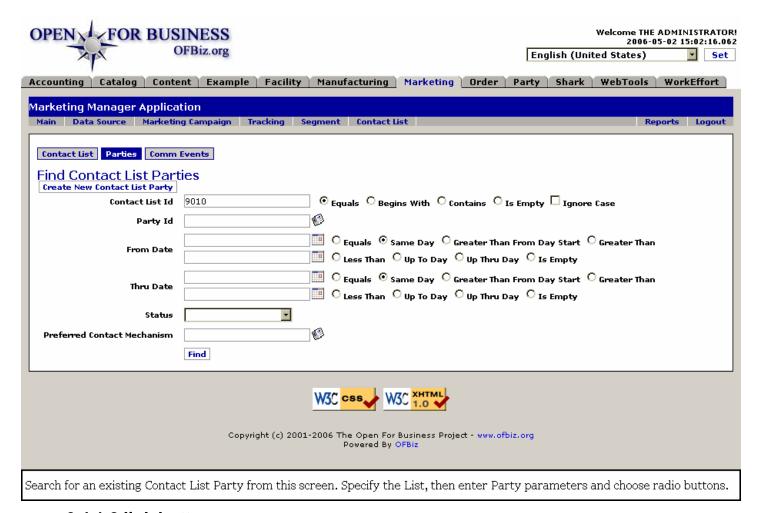
## .6.3.13 Verify Email WebSite ID (drop-down box)

When the Communication is by email, what is the Objective WebSite to which they will be directed?

### .6.4 Parties

# .6.4.1 Find ContactList Party

#### .6.4.1.1 FindContactListParties



#### **.6.4.1.2 link buttons**

[Create New Contact List Party] [Find] <B>[Contact List] [Parties] [Comm Events] </B>

#### .6.4.1.3 Contact List ID

The number established by the system when the Contact List was created. This is all you really need to return the full list. If you know the number, enter it. If the number was automatically populated from earlier activity, or once the correct number is in this field, click on [Find] and that Contact List will appear with a listing of all the included Parties. <P> To narrow your search to a specific member of the List, enter data relative to the party's addition to the list. Use the Radio Button search parameters of <I>Equals, Begins With, Contains,</I> or <I>Is Empty</I> to define your entry. Check the box <I>Ignore Case</I> to prevent an entry in UPPER CASE from being rejected as different from a record in lower case.

### .6.4.1.4 Party ID (popup search tool)

Enter the ID of the Party associated with the Contact List if you need to search on this parameter.

## .6.4.1.5 From Date and Thru Date (popup calendars)

Use the popup calendars to bracket the dates when the Contact List was created or scheduled to expire if you need to search on these parameters. <P> Both the From and the Thru dates each have two popup calendars with these search parameters: <I>Equals, Same Day, Greater Than From Day Start, Greater Than</I>, and the other side with <I>Less Than, Up To Day, Up Thru Day</I> and <I>Is Empty</I>. Use the Radio Buttons together with the 4 calendars to isolate the sought Party by determining when the Party was associated with the Communication Event (the 'From' calendars) or when the association was set to expire (the 'Thru' calendars).

## .6.4.1.6 Status (drop-down box)

Apply the Status of a Contact List Party if that would be useful in your search.

### .6.4.1.7 Preferred Contact Mechanism (popup list)

Use the popup list to enter the Contact Mechanism if that would be useful in your search.<P> NOTE: You must have already entered a Party ID which has previously-established Contact methods with the Party Manager.

### .6.4.2 List of Parties

#### .6.4.2.1 ListContactListParties

id:[13361] image:



#### .6.4.2.2 link buttons

[Edit] [Create New Contact List Party] <B> [Contact List] [Parties] [Comm Events] </B>

#### .6.4.2.3 Discussion

The table of established Parties as found when the previous search was performed. See the topics discussed below for an explanation of each of the fields. Click on [Edit] to view or change the details with any Contact List Party.

# .6.4.3 Edit Contact List Party

# .6.4.3.1 EditContactListParty



#### **.6.4.3.2 link buttons**

[Create New Contact List Party] [Save] <B>[Contact List] [Parties] [Comm Events] </B>

## .6.4.3.3 Party ID (popup search tool)

The Party you wish to have associated with this Contact List. Use the popup search tool to find the Party ID, if needed.

# .6.4.3.4 From Date (popup calendar)

The date this party is associated with this Contact List. Use the popup calendar to assign any date other than Now.

## .6.4.3.5 Thru Date (popup calendar)

If the association of this Party with the Contact List is to expire, this is the date for that expiration.

## .6.4.3.6 Status (dropdown box)

Use the drop-down box to enter a status of the progress of this addition to the Contact List. For the Acceptance status to be allowed, the correct Opt-In code must be given in the next field.

## .6.4.3.7 Opt-In Verify Code

This code is usually required to ensure spamming does not take place.

### .6.4.3.8 Preferred Contact Mechanism

The popup search tool presents all the Contact Mechanisms on record in the Party Manager for this Party ID; select the one preferred for this Contact List.

## .6.4.3.9 Status History

Whenever there is a change in the Status for this Party, the change is reported in this section of the screen.

### .6.5 Comm Events

### .6.5.1 Find Comm Event

#### .6.5.1.1 FindContactListCommEvents

id:[12573] image:



#### .6.5.1.2 link buttons

[Create New Contact List Comm Event] [Find] <B>[Contact List] [Party] [Comm Event]</B>

#### .6.5.1.3 Contact List ID

The Table in the following screen will appear with all existing Comm Events associated with this Contact List if you will enter the Contact List ID number and press [Find].

### .6.5.1.4 Communication Event ID (popup search box)

This is what you are really looking for with the rest of the search fields. If you know it or use the popup search tool and enter it here, click [Find] and that Comm Event will appear as in the following table.

### .6.5.1.5 From and Thru Dates (popup calendars)

Use the popup calendars to bracket the dates when the Comm Event was created or scheduled to expire if you need to search on these parameters. <P> Both the From and the Thru dates each have two popup calendars with these search parameters: <I>Equals, Same Day, Greater Than From Day Start, Greater Than</I>, and the other side with <I>Less Than, Up To Day, Up Thru Day</I> and <I>Is Empty</I>. Use the Radio Buttons together with

the 4 calendars to isolate the sought Event by determining when the Communication Event was created or scheduled (the 'From' calendars) or when the Event was set to expire (the 'Thru' calendars).

### .6.5.2 Contact List Comm Events

#### .6.5.2.1 ListContactListCommEvents

id:[13364] image:



#### .6.5.2.2 link buttons

[Create New Contact List Comm Event] <b>[Contact List] [Parties] [Comm Events] </b>

#### .6.5.2.3 Communication Event ID

Click on the ID number to view or edit.

### .6.5.2.4 Party From

The Party which generated the Comm Event.

#### .6.5.2.5 Party To

The recipients of the Comm Event. This could be a Party Group which would include many individual Parties.

#### .6.5.2.6 Status

Where is this Comm Event in the sequence of steps? Status might include: <B><P> Entered <br> Pending <br> Read <br> In Progress <br/>Complete <br> Resolved <br> Referred <br> Cancelled</B>

### .6.5.2.7 Contact Mechanism Type ID

Which method of communication was used in this event? This could be email, postal, telephone, fax, etc.

### .6.5.2.8 Party Role Type ID From

When the Party originated the Comm Event, what was their Role Type at the time? Was it Marketing acting as a Department, the person in charge of the WebSite acting as Blog Editor, etc.

### .6.5.2.9 Party Role Type ID To

When the Communication was transmited, what was the Role Type of the recipients at the time? Were they

Customers, Employees, Supervisors, Blog Users, what?

## .6.5.2.10 {uiLabelMap.ServicemgntCustRequestId}

{uiLabelMap.ServicemgntCustRequestId} is not yet defined.

## .6.5.2.11 PartyCommEventSubject

The Subject of this Communication to the Party.

### .6.5.2.12 Start Date

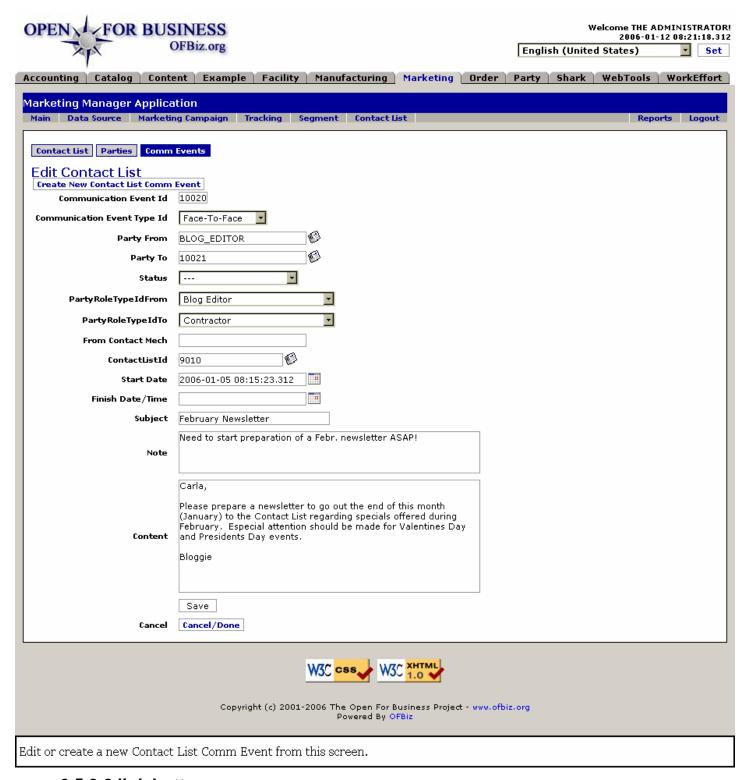
Either the date of origin for this Communication, or the beginning of a period of time during which something is effective, such as a Promotion Start Date.

### .6.5.2.13 Finish Date / Time

When does this Event end, conclude, become invalid or expire?

## .6.5.3 Create new or Edit Comm Event

### .6.5.3.1 EditContactListCommEvent



#### **.6.5.3.2 link buttons**

[Create New Contact List Comm Event] [Save] [Cancel / Done] <B> [Contact List] [Parties] [Comm Events] </B>

### .6.5.3.3 Communication Event ID

This assigned ID does not appear when creating, only after it is generated when the new Event is saved. You cannot change this ID, and you cannot bring up another by entering that number here.

## .6.5.3.4 Communication Event Type ID (drop-down box)

What is the venue or format? Mail? Email? Phone? Select from the drop-down box.

### .6.5.3.5 Party From (popup search tool)

Who (which Party) originated or sponsored this Communication? Either enter the Party ID accurately or select from the popup search tool.

### .6.5.3.6 Party To (popup search tool)

Who (which Party) is the target recipient(s) of this Communication? Either enter the Party ID accurately or select from the popup search tool.

## .6.5.3.7 Status (drop-down box)

Where is this Comm Event in the sequence of steps? When creating a new Event, you would probably use Entered or Pending. When Editing an Event later on, status might include: <B><P> Entered <br> Pending <br/>In Progress <br/>Complete <br/>Resolved <br/>Facilities of Steps? Complete <br/>Resolved <br/>Facilities of Steps? Complete <br/>Facilities of Steps? Complete <br/>Facilities of Steps? When creating a new Event, you would probably use Entered or Pending a new Event, you would probably use Entered <br/>Facilities of Steps? Complete <br/>Facilities of Steps.

### .6.5.3.8 Party Role Type ID From

When the Party originated the Comm Event, what was their Role Type at the time? Was it Marketing acting as a Department, the person in charge of the WebSite acting as Blog Editor, etc.

### .6.5.3.9 Party Role Type ID To (drop-down box)

When the Communication was transmited, what was anticipated Role Type of the recipients at the time? Were they addressed as Customers, Employees, Supervisors, Blog Users, what?

### .6.5.3.10 Contact List ID (popup search tool)

If this has not populated automatically, and if you do not know what the List ID is, use the popup search tool to identify it.

## .6.5.3.11 Start Date (popup calendar)

Either the date of origin for this Communication, or the beginning of a period of time during which something is effective, such as a Promotion Start Date.

# .6.5.3.12 Finish Date / Time (popup calendar)

When does this Event end, conclude, become invalid or expire?

# .6.5.3.13 Subject

The Subject of this Communication to the Party. What is given in the Subject line of an Email message, for example.

#### .6.5.3.14 Note

Information recorded for the originator and others but not intended for the recipients.

#### .6.5.3.15 Content

What you want to say in the Communication.

# .7 Reports

## .7.1 MarketingReport

id:[14041] image:



### .7.2 link buttons

[Run TrackingCode Report] [Run Marketing Campaign Report]

# .7.3 Tracking Code Report

## .7.3.1 From Date (>=) (popup calendar)

Select the period of time to be covered in the report by specifying the earliest date you wish to have reported. All the activity following that date will be reported.

# .7.3.2 Thru Date (<=) (popup calendar)

If you wish the period of reporting to be other than thru the present moment, specify a cut-off point with the popup calendar.

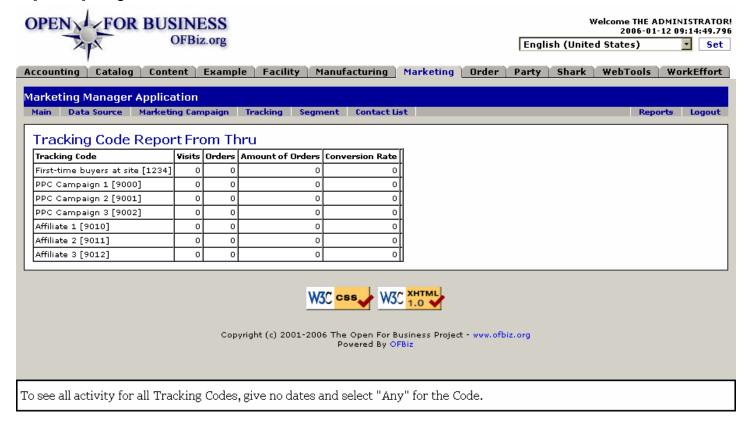
# .7.3.3 Tracking Code (drop-down box)

All existing Tracking Codes that could be reported are listed in the drop-down screen. If you wish the Report to focus on one particular Code, select it here. Else, all Tracking Codes will be reported if no date is specified.

### .7.3.4 Results of the run

## .7.3.4.1 TrackingCodeReport

id:[14049] image:



# .7.4 Marketing Code Report

## .7.4.1 From Date (>=) (popup calendar)

Select the period of time to be covered in the report by specifying the earliest date you wish to have reported. All the activity following that date will be reported.

## .7.4.2 Thru Date (>=) (popup calendar)

If you wish the period of reporting to be other than thru the present moment, specify a cut-off point with the popup calendar.

## .7.4.3 Marketing Campaign

All existing Marketing Campaigns that could be reported are listed in the drop-down screen. If you wish the Report to focus on one particular Campaign, select it here. Else, all Marketing Campaigns will be reported, but only if no dates are specified.

### .7.4.4 Results of the run

## .7.4.4.1 MarketingCampaignReport

